

OpenOffice.org Migration Story

Questions	Answers
Company Name:	Legal Firm
Your Web Site:	
No. of Employees:	2
Type of Business:	Legal Practice
Year Established:	
Address / Based in (Town/City):	Malaysia
Contact Name:	cwchia
Contact Email Address:	
Where did you hear about OpenOffice.org?	<p>My former firm : a branch legal firm with 2 residence lawyer, 4 staff handling property conveyancing matters, 2 staff handling litigation cases, 1 clerk handling accounts and administration and a despatch clerk.</p> <p>PC setup : 11 standalone Pcs with Win 98 and MS Word / Excel.</p> <p>I tried for 2 years at my former firm to convince my colleagues to change to OOo. Eventually only 1 member of staff (out of 10) directly under my charge switched to OOo and boldly erased MS Office from her PC !!! Bravo. The rest are just too lazy to change</p> <p>Now I'm practicing on my own. A small set up – me and one employee. 1 Laptop + 1 PC, dual booting WinXP Home and Mandrake [Linux] with OOo 1.1.0 on a simple 1 to 1 network connection (no need for a hub/switch until I have more staff)</p>
Your Operating System(s):	WinXP and Linux (Mandrake)
Version of OpenOffice.org you migrated to:	Ver1.1.0
Previous Office Suite (if any):	
Reason for Migrating to OpenOffice.org:	<p>Reason #1 : COST is the primary reason. The 'Bill' is to high for me to pay!</p> <p>Reason #2 : I love OOo. It is more elegant then MSO.</p>
How easy did you (or your users) find it to migrate?	<p>The biggest hurdle is for me to persuade my former staff to change, they are so used to MSO and just too lazy to see how things are organised in OOo. For this I have tried to customise the tool bars to make it look like MSO but I can't change the way OOo behaves (which in my opinion is far more elegant then MSO, especially the Style concept), whereas my staff just refuse to learn at all. Reasons given to me include: by spending time to learn OOo they will lag behind in their daily work - lame excuse.</p>

<p>Do you use any other Office Suite/Application and why?</p>	<p>I still have MS Office installed as apparently most Banks in Malaysia have paid the high 'Bill' and only use MS Office. These Banks only distribute their standard documents to lawyers in .doc format. So far I have only encountered 1 Bank that asks users which Word Processor they use and send the appropriate format. The other banks just dump you a MS Word document and expect you to find a way to open and edit it. There was one Bank which integrated all its standard documents in Internet Explorer - like no alternative exists under the sun errrrgh!!!</p>
<p>Do you have any "wishes" for OpenOffice.org?</p>	<p>I'm sad that I have to keep WinXP because Mandrake cannot display some of the 3rd party Chinese fonts that I use to create my company letterhead on OOo. I have tried to convert the Chinese wordings to graphics and embed them into my template but they look horrible !!!</p>
<p>What features in OpenOffice.org do you like?</p>	<p>I love OOo. It is more elegant then MSO.</p>
<p>What do you dislike about OOo?</p>	
<p>Anything else you'd like to say...</p>	